

GUIDELINES AND POLICIES FOR TENNIS COURT USAGE

Veterans Park Pickleball Court Usage

Pickleball Court Rental Usage: The pickleball courts are open on a first come first served basis daily from 7:00am-10:00pm. All users are responsible for reviewing all the information provided, including the [City of Hendersonville's Municipal Code, Chapter 5](#). Private Lessons or programs are not permitted without official approval and permits provided by the Hendersonville Parks Board & the Hendersonville Parks Department Contact the Parks and Recreation Department for any clarification you may need.

For any pickleball court questions, please call the Parks Department- (615) 822-3898

Pickleball Tournaments & Events:

Users interested in booking Pickleball courts for activities beyond routine play (ie: tournaments, leagues, events, etc.) must contact the city's Special Events Supervisor, Natalie Lankster nlankster@hvilletn.org and complete a special request. Applications are subject to staff and/or Parks Board Approval.

Failure to inform the Hendersonville Parks Department and submit proper documentation for any of the above types of activities will result in immediate cancellation of the event.

Memorial Park Tennis Courts Usage & Rentals

- 1. Tennis Court Rental Procedure:** Rental request for private use of a Hendersonville Park Tennis Court can be made by email to mptennisinfo@gmail.com . Rentals are on a first come, first serve basis based on availability around scheduled programs, leagues, and tournaments. Reservation request are pending tennis staff approval and will require the full rental fee prior to the reservation date once the request has been approved. The policies that follow are needed to ensure the proper use and control of the facility so that all people may equally enjoy the park. Permit holders are responsible for reviewing all the information provided, including the [City of Hendersonville's Municipal Code, Chapter 5](#). Private Lessons or programs are not permitted without official approval and permits provided by the Hendersonville Parks Board & the Hendersonville Parks Department. Contact the Parks and Recreation Department for any clarification you may need.

Tennis court reservation request can be made no more than 14 days in advance and no less than 3 days in advance. A reservation request for all courts must be submitted through email to mptennisinfo@gmail.com .

Please have a copy of your court booking or receipt with you at your rental for verification, either printed or on a mobile device. If you arrive at your reserved court and it's being occupied by someone else, you have the right to ask them to leave provided you have your court booking or receipt.

For any tennis court questions, please email mptennisinfo@gmail.com or call (615) 822-3898.

Tennis Tournaments & Events:

Courts being reserved for activities beyond routine play (ie: tournaments, leagues, events, etc.) must contact the city's Tennis Director, Brannon Jones bjones@hvilletn.org and complete a special request. Applications are subject to staff and/or Parks Board Approval. Reservations subject to completing a Special Events Application include:

Failure to inform the Hendersonville Parks Department and submit proper documentation for any of the above types of activities will result in immediate cancellation of the event.

General Rules & Information:

Memorial Park Tennis Complex & Veterans Park Pickleball Complex

Responsible Party: The person whose name is listed on the permit is the responsible party. The responsible party must be present at the event or activity for the entire rental period. The responsible party is responsible for knowing all details agreed upon in the contract, making sure all rules and regulations are enforced, facility cleaned, and trash picked up and disposed of in bins within the facility.

Individuals who submit payment for facility reservations, hereby agree to all terms included within the rental agreement and assume responsibility for the actions of the group. The responsible party will be held responsible for all damages to facilities and property belonging to the City of Hendersonville.

Other Terms and Conditions: The City of Hendersonville has the authority to revoke any permit for any violation of terms and conditions or ordinances. In the event of any non-compliance with the terms and conditions, the City of Hendersonville can, in its sole discretion, ban any individual or group from any further activity in any City of Hendersonville facility or park.

Times: Courts are open between 7:00am-10:00pm daily, pending availability

Changes may be requested before your reserved date. A new receipt will be issued if changes to a rental are approved.

Rainouts may be rescheduled. **You must call the next working day** and let us know that you were rained out and would like to reschedule. If you don't know the date you would like to reschedule for, we will credit your account to use within 365 days. No refunds due to inclement weather.

Cancellations may be refunded or rescheduled. You must notify the Parks Department at least one week prior to your reserved date for a refund. If you originally paid with a credit card, the processing fee will not be refunded. Instead of a refund, you may reschedule at no additional charge. We must be notified before date of event for a reschedule. The reschedule will be available to you for 365 days.

Lights and Electricity Lights will come on automatically at Veterans Park Pickleball Complex at dark and scheduled until court closures at 10:00pm. The lights at Memorial Park Tennis Complex must have button pressed to activate for lights to come on.

Parking: All parking must be in dedicated parking spots within the parks. Any vehicle parked illegally may be towed at the owner's expense

Please read and understand the following park policies.

2. No alcoholic beverages are allowed on property.
3. No animals (dogs, cats, etc.) allowed on courts
4. No soccer balls or other types of non-racquet sports allowed on courts
5. No skateboards, bikes, roller skates, or scooters allowed on courts
6. No pickleball allowed on dedicated Memorial Park tennis courts.
7. No lowering nets OR placing tape on Memorial Park tennis court surfaces
8. No tennis activity allowed at Veterans Park Pickleball Complex
9. All trash and refuse shall be placed in the trashcans or dumpsters where provided. When cans or dumpsters are full, or are not available, the refuse shall be carried away from the park area by the party reserving the shelter and properly disposed of elsewhere.
10. Park employees and Hendersonville Police Department shall have the authority to enter facilities and regulate activities when necessary to prevent congestion, assure safety, comfort, and convenience to the public.
11. Private Lessons or programs are not permitted without official approval and permits provided by the Hendersonville Parks Board & the Hendersonville Parks Department
12. All persons using the parks will do so at their own risk and agree to hold the City of Hendersonville harmless for any injuries or damages sustained by using the parks.
13. Violation of these rules or city ordinances will result in the termination of park usage and possible fines.