

Hendersonville Horizons

Prepared By:

The Hendersonville Horizons Steering Committee



Prepared For:

The City of Hendersonville Board of Mayor and Aldermen



December 2017

The Hendersonville Horizons Steering Committee

Dr. Eddie Roberson, Chair

Brenda Payne, Vice Chair

Regina Bartlett

Kathleen Hawkins

Matt Lawson

Dr. Charles Lea

Frank Pinson

Gina Scott

Darrell Woodcock



Contents

<i>Introduction</i>	<i>2</i>
<i>The Vision</i>	<i>4</i>
<i>The Goals</i>	<i>5</i>
<i>The Strategies</i>	<i>6</i>
<i>Appendix A: Citizen Survey Results</i>	<i>18</i>
<i>Appendix B: Citizen Survey Template</i>	<i>25</i>

Introduction

The Hendersonville Horizons Steering Committee was formed by City Ordinance 2016-7 on May 10, 2016 by the Board of Mayor and Alderman (BOMA), with the purpose of evaluating the goals and accomplishments of the 2007 Hendersonville Tomorrow Report and establishing updated priorities and growth strategies for the next 10 – 15 years.

The Hendersonville Horizons Steering Committee partnered with local High School DECA students to create and distribute a detailed community survey that had 1,062 participants. The results of this significant survey outreach effort can be found in Appendix A & B (pages 18 & 25).

The Hendersonville Horizons Steering Committee focused the planning process into three distinct aspects of life in Hendersonville for analysis. The categories: LIVE, WORK and PLAY are described below. Each Working Group arrived, by consensus, the objectives and strategies it believes the city should adopt for the future. Each Group was given broad flexibility as to the process they utilized on arriving at their final recommendations to the Hendersonville Horizons Steering Committee.

LIVE Working Group

This Working Group explored what makes our city a wonderful place to live and what changes may be needed to enhance our way of life in the future. This group identified changes that affect our city and actions we may need to take to ensure the quality of life that will make our city an even better place to live. Topics of this category included: traffic, law enforcement, fire protection, social/community activities, cultural life, educational issues, city beautification, neighborhood issues, road conditions and senior citizen issues. The following are the members of the LIVE Working Group:

Brenda Payne & Matt Lawson / Steering Committee Liaisons, William Slater / Chair, Fran Marcou, Dr. Roger D. Luther, Jim Harrison, Shontrill Lowe, Lorelei Gould, Amber Hunt, Jerry Moll, Loren Echols, Kara Brumley, Beth Cox, Steve Brown, Rachel Collins, Kee Bryant-McCormick, Alison Muncy, Joe Beaver, Julie White, Duane Allen and Jaime Owens.

WORK Working Group

This Working Group explored actions our city may take to attract and retain a strong business environment in order to attract and retain quality jobs for our citizens. Topics of this group included: industrial development, incentives for economic growth, infrastructure development, worker training issues, regional transportation issues, lakefront development opportunities and office space capacity. The following are the members of the WORK Working Group:

Kathleen Hawkins & Gina Scott / Steering Committee Liaisons, Rod Kirk / Chair, Leisa Byars / Co-Chair, Alana Hibbler, Charles Alexander, Joe Rewa, Dewayne Scott, Mike Fussell, Barry Hardwick, Scot Robinson and Keith Free.

PLAY Working Group

This Group investigated the recreational and social needs of our city and what resources may be required to make Hendersonville a healthier place to live. Topics for this category included: recreational opportunities/needs, regional sports opportunities, Green space needs, bike trails, and lake recreational opportunities. The following are the members of the PLAY Working Group:

Dr. Eddie Roberson & Frank Pinson Steering Committee Liaisons, Kathy Raglin / Chair, David Hardin, Carol Enst, Allen Curtis, Scott Ramsey, Mike Skinner, Dan Titcomb, Greg Wilson, Rick Dubois, Steve Henson, Rob Winfrey, Jordan Woodruff, Jeff Lake and Brandon Rogers.

The Vision

From its humble beginnings as a small historical rural town on Old Hickory Lake, Hendersonville has grown to one of Tennessee's largest cities. The rapid growth of our city over the past decade and projected expansion in the coming years will require vision and cooperation from all stakeholders to maintain its momentum. As Hendersonville emerges from merely a "bedroom community" of Nashville to a city in its own right, many challenges will face our city leaders and residents alike.



Hendersonville is a city where its citizens can live, work, and play in a safe and vibrant community. Our low-crime rate, quality and variety of educational opportunities, parks and recreational facilities, proximity to Old Hickory Lake, and economic growth offer an attractive place for families to live and an excellent foundation for future growth. But the rapid growth of the last 10 years

presents issues our city must face if growth and our quality of life are to be maintained. Hendersonville will rise to the occasion and build a city that is efficiently and effectively managed where its citizens' voices are heard and where its shared values will be continued.



Hendersonville Horizon Goals

Goal #1:

Make Hendersonville an attractive and conducive place to Live

Hendersonville will take actions to address immediate and long-term infrastructure needs and support its first responders in order to maintain a safe community.

Goal #2:

Make Hendersonville a vibrant and economically attractive place to Work

Hendersonville's growth shall be enhanced by promoting economic growth, better utilizing our natural resources, and supporting a quality education at all levels.

Goal #3:

Make Hendersonville a place where all its citizens have opportunity to live a healthy and enjoyable life

Hendersonville will expand and upgrade its recreational facilities so all citizens can enjoy the benefits of physical activities. Our city also understands the importance of cultural opportunities for its citizens and will seek to promote the Arts in order to enhance our citizens quality of life.

Goal #1: Make Hendersonville an Attractive and Conducive Place to Live

Strategies for Goal #1

- 1.0** REVITALIZE THE OLD TOWN AND MAIN STREET REDEVELOPMENT INITIATIVE
 - 1.1** CREATE A REVISED PLAN FOR THE OLD TOWN REDEVELOPMENT AREA
 - 1.1.1** EXPAND THE BOUNDARIES OF THE PLAN AREA
 - 1.1.2** PLAN SHOULD BLEND OLD TOWN AND OLD WEST MAIN INTO A LARGER, MORE COHESIVE PLAN AREA WITH A NEW “BRANDING” NAME
 - 1.2** ESTABLISH AN OLD TOWN AND WEST MAIN STREET BOARD MADE UP OF RESIDENTS, BUSINESS OWNERS WITH A VESTED INTEREST IN IMPROVING THE AREA – ALDERMEN FOR THE AREA TO FUNCTION AS THE LIAISON BETWEEN THIS GROUP AND BOMA/CITY DEPARTMENT DIRECTORS
 - 1.3** STIMULATE DEVELOPMENT WITHIN THE DEFINED AREA THROUGH:
 - 1.3.1** LOCAL INCENTIVES FOR DEVELOPMENT THAT PROMOTES OBJECTIVES OF THE APPROVED REVISED PLAN
 - 1.3.2** PROPERTY TAX FREEZE AND/OR OTHER INCENTIVES
 - 1.3.3** TAX INCREMENT FINANCING (TIF)
 - 1.3.4** BANK-BASED LOW INTEREST LOAN POOLS
 - 1.3.5** CITY SHOULD CONSIDER PURCHASING KEY PARCELS OF LAND TO PROMOTE DEVELOPMENT
 - 1.3.6** UNDERTAKE TRANSPORTATION IMPROVEMENTS (STREETS & SIDEWALKS) WITHIN THE AREA
 - 1.3.7** UNDERTAKE NECESSARY UTILITY INFRASTRUCTURE IMPROVEMENTS (SEWER, GAS, WATER, HIGH SPEED INTERNET) WITHIN THE AREA
 - 1.3.8** UNDERTAKE BEAUTIFICATION IMPROVEMENTS WITHIN THE AREA
 - 1.3.8.1** UTILIZE VOLUNTEER EFFORTS WHERE POSSIBLE TO FURTHER BEAUTIFICATION EFFORTS
 - 1.3.8.1.1** EXPLORE UTILIZING STUDENTS THAT ARE SEEKING TO COMPLETE TNPROMISE/TNRECONNECT /TNAchieves COMMUNITY SERVICE HOUR REQUIREMENTS
 - 1.3.8.2** ESTABLISH AN INCENTIVE PROGRAM TO ENCOURAGE DEVELOPMENT IN THE TOWN CENTER
 - 1.3.8.3** IDENTIFY PARTNERSHIPS TO BENEFIT OLD TOWN REVITALIZATION (LANDSCAPERS, GRANT PROGRAMS, ETC.)

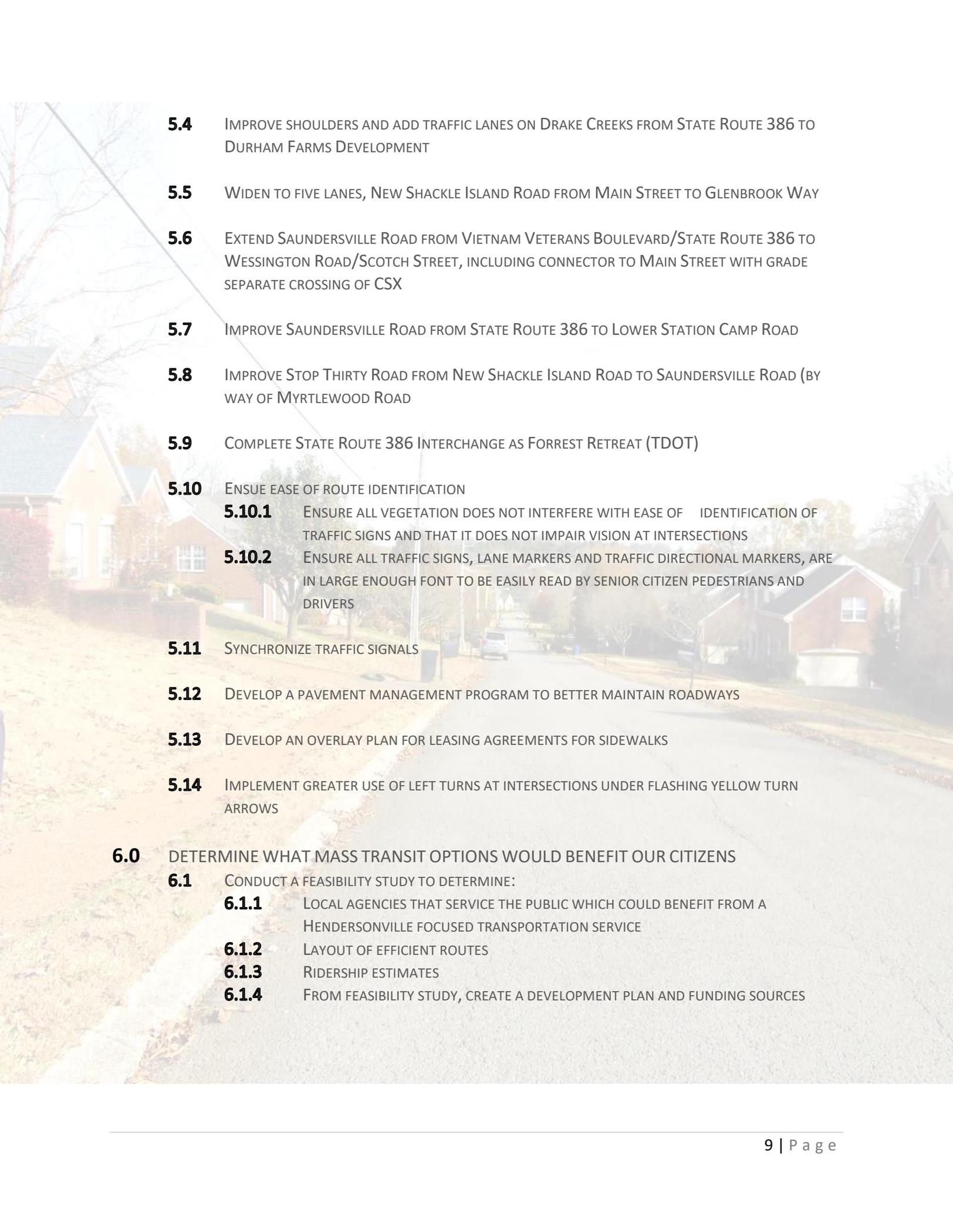
2.0 BETTER UTILIZE OUR LAKEFRONT

- 2.1** DEVELOP 5-YEAR PLAN FOR LAKEFRONT ENHANCEMENT, IN COORDINATION WITH THE ARMY CORPS OF ENGINEERS, UTILIZING ALL AVAILABLE FUNDING SOURCES
 - 2.1.1** DEVELOP A PLAN FOR A LAKEFRONT BOARDWALK
 - 2.1.2** RECREATIONAL ACTIVITIES TO INCLUDE A PLACE FOR; WATER SPORTS, PADDLEBOATS/BOARDS, KAYAKS, FACILITIES FOR BASS TOURNAMENTS, A FISHING PIER, AND A BEACH AREA FOR PUBLIC SWIMMING
- 2.2** CREATE INCENTIVES FOR DEVELOPMENT SHOPS, RESTAURANTS, CABINS AND HOTELS IN TOWN CENTER, THIS IS TO INCLUDE GREENWAY ENHANCEMENT.

3.0 IMPROVE THE PLANNING & ZONING FUNCTIONS

- 3.1** UPDATE THE FUTURE LAND USE PLAN TO IDENTIFY, PLAN AND PRESERVE APPROPRIATE COMMERCIAL AND PROFESSIONAL PROPERTY FOR FUTURE USE
 - 3.1.1** AVOID ALLOWING OFFICE/COMMERCIAL PROPERTY TO BE REZONED TO OTHER USES
- 3.2** UPDATE THE URBAN GROWTH BOUNDARIES
- 3.3** EXPAND REGIONAL PLAN AREA
- 3.4** STREAMLINE AND UTILIZE THE LATEST TECHNOLOGY FOR TIMELY PERMITTING AND APPROVAL PROCESS FOR DEVELOPMENT
 - 3.4.1** DEVELOP A TEAM APPROACH TO PROVIDE INFORMATION TO STAKEHOLDERS ON POTENTIAL DEVELOPMENTS
- 3.5** ENCOURAGE DIVERSE HOUSING OPTIONS
 - 3.5.1** FACILITATE GREATER COMMUNITY DISCUSSION ON RESIDENTIAL DENSITY
- 3.6** EVALUATE AND EXPAND WHERE APPROPRIATE EXISTING DEVELOPMENT REQUIREMENTS FOR ONSITE AMENITIES, INCLUDING DRAINAGE, STREET LIGHTS, OPENS SPACE, PARKS AND OFF-SITE TRANSPORTATION IMPROVEMENTS
 - 3.6.1** COMPLETE A DEVELOPMENT IMPACT FEE STUDY TO ESTABLISH THE APPROPRIATE FEE FOR DEVELOPMENT TO COVER THE UTILIZATION OF EXISTING CITY SERVICES (INCLUDING TRANSPORTATION IMPROVEMENTS)
 - 3.6.1.1** ADOPT AND IMPLEMENT A DEVELOPMENT IMPACT FEE
- 3.7** EVALUATE EXISTING SIGN ORDINANCE TO DETERMINE WHAT CHANGES WOULD NEED TO BE MADE TO PLACE HIGHLY VISIBLE AND ATTRACTIVE SIGNAGE ALONG HWY 386 TO PROMOTE SHOPPING AND SERVICES WITHIN THE INDIAN LAKE COMMERCIAL AREAS

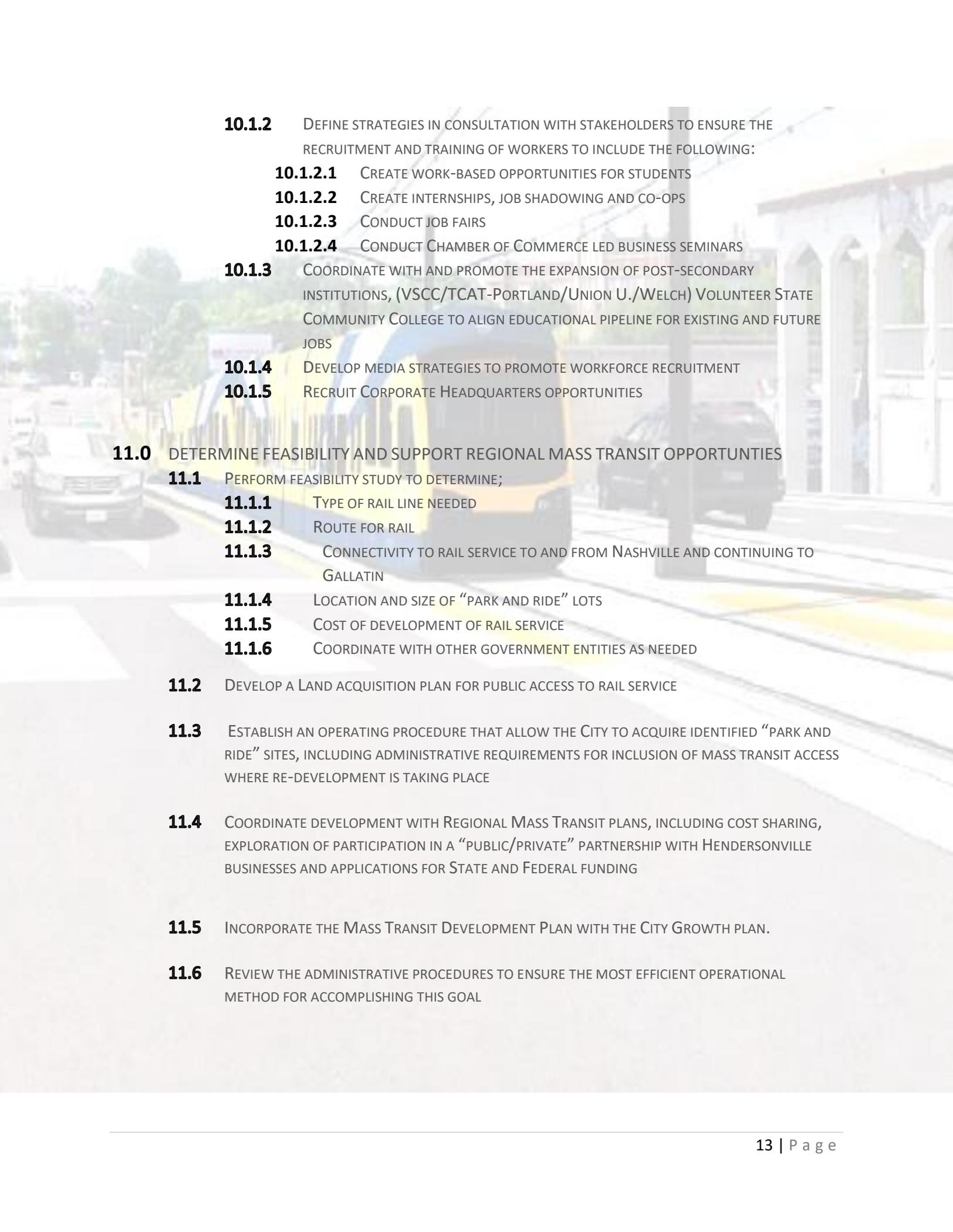
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- 3.7.1** ADJUSTMENTS TO THE SIGN ORDINANCE SHOULD BE LIMITED TO THE HWY 386 CORRIDOR ONLY
 - 3.8** ENCOURAGE DEVELOPMENT OF ECONOMICALLY AND DEMOGRAPHICALLY DIVERSE HOUSING OPTIONS IN THE CITY
 - 3.9** ENCOURAGE REINVESTMENT IN SPECIFIED NEIGHBORHOODS THROUGH STREET, SIDEWALK AND OTHER INFRASTRUCTURE IMPROVEMENTS
 - 3.10** PURSUE FEDERAL GRANTS AND WORK WITH THE STATE TO INQUIRE INTO FEDERAL AND STATE PROGRAMS AND FUNDING
 - 4.0** ENSURE ACCESS TO STATE-OF-THE-ART WATER, SEWER, AND OTHER UTILITIES IN HENDERSONVILLE
 - 4.1** EXPAND SEWER SERVICE BY THE HENDERSONVILLE AND WHITE HOUSE UTILITY DISTRICTS TO PROMOTE GROWTH AND PUBLIC HEALTH
 - 4.2** ENCOURAGE THE PROVISIONING OF WATER AND SEWER SERVICES BY ONE UTILITY DISTRICT TO RESIDENTS
 - 4.3** ESTABLISH A “STORM WATER” UTILITY AND APPROPRIATE FEE WITHIN THE CITY OF HENDERSONVILLE TO BE OVERSEEN BY A MAYOR APPOINTED BOARD TO FACILITATE IMPROVEMENTS IN DRAINAGE
 - 4.4** FACILITATE THE COORDINATION OF UTILITY EXPANSION WITH LAND USE PLANNING ON A REGULAR BASIS
 - 4.5** PROMOTE HIGH SPEED INTERNET DEPLOYMENT IN UNDERSERVED AREAS BY WORKING WITH COMPETING PROVIDERS
 - 4.6** EVALUATE CELLULAR SERVICE COVERAGE IN THE CITY AND WORK WITH PROVIDERS TO ENHANCE COVERAGE
 - 5.0** RELIEVE TRAFFIC CONGESTION AND IMPROVE ROAD CONDITIONS IN HENDERSONVILLE
 - 5.1** CONSIDER NEW FUNDING SOURCES FOR IMPROVING ROAD CONDITIONS SUCH AS A USER TAX AND ISSUING BONDS SPECIFICALLY FOR ROAD IMPROVEMENTS
 - 5.2** EXTEND ROCKLAND ROAD FROM IMPERIAL TO CENTER POINT ROAD
 - 5.3** RE-ALIGN AND IMPROVE WALTON FERRY/OLD SHACKLE ISLAND ROAD INTERSECTION WITH MAIN STREET

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- 5.4** IMPROVE SHOULDERS AND ADD TRAFFIC LANES ON DRAKE CREEKS FROM STATE ROUTE 386 TO DURHAM FARMS DEVELOPMENT
 - 5.5** WIDEN TO FIVE LANES, NEW SHACKLE ISLAND ROAD FROM MAIN STREET TO GLENBROOK WAY
 - 5.6** EXTEND SAUNDERSVILLE ROAD FROM VIETNAM VETERANS BOULEVARD/STATE ROUTE 386 TO WESSINGTON ROAD/SCOTCH STREET, INCLUDING CONNECTOR TO MAIN STREET WITH GRADE SEPARATE CROSSING OF CSX
 - 5.7** IMPROVE SAUNDERSVILLE ROAD FROM STATE ROUTE 386 TO LOWER STATION CAMP ROAD
 - 5.8** IMPROVE STOP THIRTY ROAD FROM NEW SHACKLE ISLAND ROAD TO SAUNDERSVILLE ROAD (BY WAY OF MYRTLEWOOD ROAD)
 - 5.9** COMPLETE STATE ROUTE 386 INTERCHANGE AS FORREST RETREAT (TDOT)
 - 5.10** ENSURE EASE OF ROUTE IDENTIFICATION
 - 5.10.1** ENSURE ALL VEGETATION DOES NOT INTERFERE WITH EASE OF IDENTIFICATION OF TRAFFIC SIGNS AND THAT IT DOES NOT IMPAIR VISION AT INTERSECTIONS
 - 5.10.2** ENSURE ALL TRAFFIC SIGNS, LANE MARKERS AND TRAFFIC DIRECTIONAL MARKERS, ARE IN LARGE ENOUGH FONT TO BE EASILY READ BY SENIOR CITIZEN PEDESTRIANS AND DRIVERS
 - 5.11** SYNCHRONIZE TRAFFIC SIGNALS
 - 5.12** DEVELOP A PAVEMENT MANAGEMENT PROGRAM TO BETTER MAINTAIN ROADWAYS
 - 5.13** DEVELOP AN OVERLAY PLAN FOR LEASING AGREEMENTS FOR SIDEWALKS
 - 5.14** IMPLEMENT GREATER USE OF LEFT TURNS AT INTERSECTIONS UNDER FLASHING YELLOW TURN ARROWS
- 6.0** DETERMINE WHAT MASS TRANSIT OPTIONS WOULD BENEFIT OUR CITIZENS
- 6.1** CONDUCT A FEASIBILITY STUDY TO DETERMINE:
 - 6.1.1** LOCAL AGENCIES THAT SERVICE THE PUBLIC WHICH COULD BENEFIT FROM A HENDERSONVILLE FOCUSED TRANSPORTATION SERVICE
 - 6.1.2** LAYOUT OF EFFICIENT ROUTES
 - 6.1.3** RIDERSHIP ESTIMATES
 - 6.1.4** FROM FEASIBILITY STUDY, CREATE A DEVELOPMENT PLAN AND FUNDING SOURCES

Goal #2: Make Hendersonville a Vibrant and an Attractive Place to Work

Strategies for Goal #2

- 8.0** DEVELOP, IDENTIFY, AND BRAND STRATEGIES TO PROMOTE CITY
 - 8.1** ALLOCATE FUNDS TO CREATE & DEVELOP A COHESIVE & COLLABORATIVE MARKETING PLAN & COLLATERALS
 - 8.1.1** CREATE A COMMITTEE TO DEFINE THE MARKETING AND BRANDING STRATEGY PLAN
 - 8.1.1.1** COMMITTEE SHOULD INCLUDE REPRESENTATION FROM AREAS SUCH AS: BUSINESS LEADERSHIP, EDUCATION SECTOR, TOURISM, CITY GOVERNMENT AND CHAMBER OF COMMERCE
 - 8.1.2** FUND AN EFFECTIVE MARKETING AND PR CAMPAIGN TO SPREAD THE BRAND MESSAGE
 - 8.1.3** ENGAGE A MARKETING FIRM TO ASSIST IN THE CREATION OF A MARKETING AND BRANDING PLAN
 - 8.1.3.1** CONDUCT RESEARCH FOR INPUT TO DETERMINE OUR STORY, IDENTITY AND BUSINESS CULTURE
 - 8.1.4** IMPLEMENT THE MARKETING AND BRANDING PLAN
 - 8.1.4.1** UTILIZE A PHASED APPROACH TO MAXIMIZE AVAILABLE RESOURCES
 - 8.1.4.2** INCLUDE VARIOUS MEDIA ELEMENTS
 - 8.1.4.2.1** CREATE HIGH QUALITY VISUAL TOOLS
 - 8.1.4.2.2** MAINTAIN CONSISTENCY IN MESSAGE AND MATERIAL
 - 8.1.4.2.3** COORDINATE LOGO DESIGN ACROSS DIFFERENT SECTORS OF THE COMMUNITY (CHAMBER, CITY AND UTILITIES)
- 9.0** DEFINE ECONOMIC AND COMMUNITY DEVELOPMENT DEPARTMENT TO PROMOTE ECONOMIC GROWTH
 - 9.1** ADEQUATELY FUND THE ECD POSITION AND THE ECD DEPARTMENT SUPPORT FUNCTIONS AND EFFORTS
 - 9.1.1** RECOMMENDED ECD PRIORITIES
 - 9.1.1.1** SEEK FUNDING SOURCES AND OPPORTUNITIES
 - 9.1.1.2** REVIEW “BEST PRACTICES” OF OTHER ECDs TO SEE IF THEY ARE APPLICABLE
 - 9.1.1.2.1** RESEARCH WHAT OTHER SUCCESSFUL SIMILAR COMMUNITIES ARE SPENDING ANNUALLY ON ECD EFFORTS

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- 10.1.2** DEFINE STRATEGIES IN CONSULTATION WITH STAKEHOLDERS TO ENSURE THE RECRUITMENT AND TRAINING OF WORKERS TO INCLUDE THE FOLLOWING:
 - 10.1.2.1** CREATE WORK-BASED OPPORTUNITIES FOR STUDENTS
 - 10.1.2.2** CREATE INTERNSHIPS, JOB SHADOWING AND CO-OPS
 - 10.1.2.3** CONDUCT JOB FAIRS
 - 10.1.2.4** CONDUCT CHAMBER OF COMMERCE LED BUSINESS SEMINARS
 - 10.1.3** COORDINATE WITH AND PROMOTE THE EXPANSION OF POST-SECONDARY INSTITUTIONS, (VSCC/TCAT-PORTLAND/UNION U./WELCH) VOLUNTEER STATE COMMUNITY COLLEGE TO ALIGN EDUCATIONAL PIPELINE FOR EXISTING AND FUTURE JOBS
 - 10.1.4** DEVELOP MEDIA STRATEGIES TO PROMOTE WORKFORCE RECRUITMENT
 - 10.1.5** RECRUIT CORPORATE HEADQUARTERS OPPORTUNITIES
- 11.0** DETERMINE FEASIBILITY AND SUPPORT REGIONAL MASS TRANSIT OPPORTUNITIES
- 11.1** PERFORM FEASIBILITY STUDY TO DETERMINE;
 - 11.1.1** TYPE OF RAIL LINE NEEDED
 - 11.1.2** ROUTE FOR RAIL
 - 11.1.3** CONNECTIVITY TO RAIL SERVICE TO AND FROM NASHVILLE AND CONTINUING TO GALLATIN
 - 11.1.4** LOCATION AND SIZE OF “PARK AND RIDE” LOTS
 - 11.1.5** COST OF DEVELOPMENT OF RAIL SERVICE
 - 11.1.6** COORDINATE WITH OTHER GOVERNMENT ENTITIES AS NEEDED
 - 11.2** DEVELOP A LAND ACQUISITION PLAN FOR PUBLIC ACCESS TO RAIL SERVICE
 - 11.3** ESTABLISH AN OPERATING PROCEDURE THAT ALLOW THE CITY TO ACQUIRE IDENTIFIED “PARK AND RIDE” SITES, INCLUDING ADMINISTRATIVE REQUIREMENTS FOR INCLUSION OF MASS TRANSIT ACCESS WHERE RE-DEVELOPMENT IS TAKING PLACE
 - 11.4** COORDINATE DEVELOPMENT WITH REGIONAL MASS TRANSIT PLANS, INCLUDING COST SHARING, EXPLORATION OF PARTICIPATION IN A “PUBLIC/PRIVATE” PARTNERSHIP WITH HENDERSONVILLE BUSINESSES AND APPLICATIONS FOR STATE AND FEDERAL FUNDING
 - 11.5** INCORPORATE THE MASS TRANSIT DEVELOPMENT PLAN WITH THE CITY GROWTH PLAN.
 - 11.6** REVIEW THE ADMINISTRATIVE PROCEDURES TO ENSURE THE MOST EFFICIENT OPERATIONAL METHOD FOR ACCOMPLISHING THIS GOAL

11.7 PROMOTE ALTERNATIVE TRANSPORTATION OPTIONS

11.7.1 CONTINUE TO PROVIDE FINANCIAL SUPPORT FOR PARK N RIDE PROGRAM FOR HENDERSONVILLE RESIDENTS

11.7.2 CONTINUE TO SUPPORT UBER, LYFT AND OTHER PERSONAL TAXI RELATED SERVICE

11.8 JOIN FORCES WITH SUMNER COUNTY TO IMPROVE THE SUMNER COUNTY AIRPORT AND TO FULLY UTILIZE THE AIRPORT AS A FUNDAMENTAL RESOURCE FOR THE CITY OF HENDERSONVILLE



Goal #3:

Make Hendersonville a Place Where All of its Citizens Have the Opportunity to Live a Healthy and Enjoyable Life

Strategies for Goal #3

12.0 MAINTAIN COMMITMENT TO PUBLIC SAFETY

12.1 IDENTIFY AND INSTALL STREET LIGHTS IN AREAS TO PROMOTE PUBLIC SAFETY

12.2 ENHANCE PUBLIC SAFETY BY PRUDENT INVESTMENTS IN PROVEN BEST PRACTICES

12.2.1 SUPPORT AVAILABILITY OF ADEQUATE TECHNOLOGY, TRAINING, EQUIPMENT AND FACILITIES

12.2.2 CONTINUE TO PROMOTE OUTREACH PROGRAMS ENCOMPASSING OPPORTUNITIES FOR RESIDENTS TO NETWORK WITH EMERGENCY RESPONDERS

12.3 MAINTAIN PUBLIC PROTECTION SERVICES TO ACCOMMODATE GROWTH

12.3.1 WORK TO CONTINUOUSLY IMPROVE THE CITY'S FIRE PROTECTION RATING

13.0 SUPPORT, EXPAND, AND UPDATE THE ARTS AND RECREATION FACILITIES

13.1 UPGRADE EXISTING RECREATIONAL FACILITIES

13.1.1 RECOMMENDED UPGRADES TO INCLUDE BATHROOMS, CONCESSION STANDS, BLEACHERS, TURF UPGRADE TO FIELDS AS WELL AS NEW LIGHTS ON SOCCER FIELDS

13.1.2 CONDUCT TRAFFIC MANAGEMENT STUDY FOR ATHLETIC FIELDS WHICH WILL ALLOW PARTICIPANTS TO MORE EASILY ACCESS THE FACILITIES

13.1.3 ESTABLISH WI-FI AT ATHLETIC FIELDS

13.1.4 INSTALL ADDITIONAL PARKING AT VOLUNTEER PARK ON DRAKES CREEK ROAD

13.1.5 DEVELOP LONG RANGE CAPITAL IMPROVEMENT PROGRAMS FOR PARKS AND RECREATION FACILITIES

13.2 SUPPORT NON-TRADITIONAL SPORTS WITH FACILITIES FOR RUGBY, LACROSSE AND HOCKEY, ETC.

13.3 PROMOTE THE ARTS BY SUPPORTING THE ESTABLISHMENT OF A MULTI-PURPOSE CENTER

13.3.1 CONSULT WITH THE HENDERSONVILLE ARTS COUNCIL AS TO THE SPECIFIC REQUIREMENTS FOR SUCH A FACILITY AND TO SPEARHEAD ATTRACTING PRIVATE SECTOR SUPPORT

13.3.2 SEEK PARTNERSHIP WITH THE COUNTY, STATE, FEDERAL AND PRIVATE SECTOR FOR FUNDING

13.3.3 EVALUATE EXISTING STRUCTURES FOR A CENTER

- 13.4** EXPLORE OPPORTUNITIES TO EXPAND LIBRARY HOURS
 - 13.4.1** PROVIDE VOLUNTEER STAFFING TO OFFSET THE COST OF ADDITIONAL LIBRARY HOURS
 - 13.4.2** ENCOURAGE EXPLORATION OF ADDITIONAL REVENUE OPPORTUNITIES UTILIZING PRIVATE RENTALS OF THE COMMUNITY ROOM AT LIBRARY

14.0 PROMOTE A HEALTHY LIVING ENVIRONMENT FOR CITIZENS

- 14.1** PROMOTE CITY-WIDE HEALTHY LIVING ACTIVITIES
 - 14.1.1** SEEK A “HEALTHY LIVING” DESIGNATION FOR THE CITY
 - 14.1.2** CREATE A GREENWAY/ BIKEWAYS COMMITTEE TO MAKE RECOMMENDATIONS ON EXPANDING, PROMOTING AND INTERCONNECTING CITY AND COUNTY GREENWAYS AND BIKE TRAILS, WHERE POSSIBLE
 - 14.1.3** ESTABLISH COORDINATION WITH PUBLIC WORKS ON GREENWAYS PLANNING
 - 14.1.4** INSTALL SIDEWALKS IN NEW SUBDIVISIONS/DEVELOPMENTS
 - 14.1.5** CONSIDER THE PLACEMENT OF MINI RECREATIONAL FACILITIES FOR CHILDREN IN EMERGING POPULATION GROWTH AREAS
 - 14.1.6** DEVELOP A LONG-RANGE PLAN FOR THE EXPANSION OF RECREATIONAL FACILITIES TO MEET PROJECTED GROWTH
 - 14.1.7** CONTINUE TO SUPPORT RECREATIONAL OPPORTUNITIES, SUCH AS MARY’S MAGICAL PLACE, FOR SPECIAL NEEDS CITIZENS
- 14.2** DEVELOP TOURISM-BASED PLAN IN PARTNERSHIP WITH SCVB TO DRAW ON STRENGTHS OF COMMUNITY (I.E. LAKE, PARKS, HISTORIC SITES, MUSIC, ETC.)
 - 14.2.1** MARKET THE CITY FOR ADDITIONAL CONSTRUCTION OF HOTELS, MEETING AND CONVENTION SPACE FOR EVENTS IN MIDDLE TENNESSEE
- 14.3** SUPPORT THE OPERATION AND EXPANSION OF LOCAL HEALTH CARE FACILITIES TO MEET THE HEALTH NEEDS OF AREA CITIZENS
- 14.4** DEVELOP AND PROMOTE A CITY-WIDE RECYCLING PROGRAM TO EXTEND THE LIFE OF LANDFILLS
 - 14.4.1** REPLACE ONE (1) GARBAGE PICK-UP DAY WITH ONE (1) RECYCLE PICK-UP DAY
 - 14.4.2** MAKE CURBSIDE RECYCLING AVAILABLE TO ALL RESIDENTS OF HENDERSONVILLE
 - 14.4.3** ENSURE THAT ALL COMPANIES COMING TO HENDERSONVILLE COMPLY WITH LOCAL AND FEDERAL LAWS REGARDING HIGH-QUALITY AND PROPER REMOVAL OF WASTE PRODUCTS
 - 14.4.4** WORK WITH COMMUNITY PARTNERS TO DEVELOP AN ENVIRONMENTAL AWARENESS PROGRAM THAT CAN BE TAKEN INTO THE SCHOOLS AND OTHER MODES OF COMMUNICATION TO EDUCATE RESIDENTS

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- 14.5** DEVELOP AND IMPLEMENT A COMPREHENSIVE SENIOR SERVICES PLAN TO INCLUDE TRANSIT, HOUSING, NUTRITION, RECREATION, SOCIALIZATION AND OTHER SERVICES
 - 14.6** SUPPORT A WALKABILITY PLAN WITHIN THE CITY FOR SENIORS
 - 14.7** WORK WITH COMMUNITY ORGANIZATIONS TO DEVELOP A VOLUNTEER NETWORK FOCUSING ON MATCHING SENIORS TO VOLUNTEER NEEDS
 - 15.0** MAKE HENDERSONVILLE A MORE BEAUTIFUL CITY
 - 15.1** INCREASE LIMB PICK UP
 - 15.2** MAINTAIN AND ENHANCE ATTRACTIVE ENTRANCES TO THE CITY
 - 15.3** REVITALIZE AND EMPOWER THE CITY'S "BEAUTIFUL HENDERSONVILLE" COMMITTEE
 - 15.3.1** ESTABLISH A HIGH SCHOOL STUDENT LEAD INTERN PROGRAM TO ASSIST THE BEAUTIFICATION BOARD IN DESIGNING AND MAINTAINING THE CITY'S NATURE AREAS
 - 15.3.2** ADD FLOWERS/BANNERS, DECORATIVE STREET LIGHTS TO CREATE A SENSE OF COMMUNITY
 - 15.3.3** PARTNER WITH OTHER ORGANIZATIONS AND BUSINESSES TO ENSURE LITTER PICK-UP OCCURS ON A REGULAR BASIS TO LIMIT ACCUMULATION (I.E. ADOPT- A HIGHWAY)
 - 15.3.4** BETTER MAINTAIN RIGHT OF WAY APPEARANCE IN RESIDENTIAL AND BUSINESS AREAS
 - 15.3.5** REVIEW, MODIFY AND ENFORCE PROPERTY MAINTENANCE AND CODE ENFORCEMENT EFFORTS

APPENDIX A

Citizen Survey Results

LIVE - Rank your thoughts on each of the following items about Hendersonville

	Very Positive	Somewhat Positive	Somewhat Negative	Very Negative
Quality of life	725	312	24	0
Safety	627	369	61	0
Rate of residential growth	266	335	294	167
Shopping opportunities	404	473	165	20
Community oriented, good place to raise children	753	281	26	0
Quality of schools	593	374	78	17
Available affordable housing	232	540	220	70
Traffic management and flow	31	198	435	398
Road conditions	72	350	434	206
Flood/drainage issues	90	438	391	143
Services for seniors	152	634	216	60

WORK - Rank your thoughts on each of the following items about Hendersonville

	Very Positive	Somewhat Positive	Somewhat Negative	Very Negative
Local job opportunities	179	501	300	82
County airport	99	533	338	92
Networking opportunities (chamber and civic clubs)	307	552	182	21
Available office space	234	620	188	20
Higher education opportunities	286	522	222	32
Rate of business growth	256	521	231	54
Rate of retail growth	308	503	193	55
Economic development incentives for local jobs	138	509	317	98
Lakefront commercial development	122	394	395	151
Old town redevelopment	121	328	369	244

PLAY - Rank your thoughts on each of the following items about Hendersonville

	Very Positive	Somewhat Positive	Somewhat Negative	Very Negative
Parks and recreational facilities	502	428	106	26
Lake access (ramps and boat docking)	459	490	95	18
Entertainment and dining opportunities	313	465	230	54
Lakefront recreational development	209	458	319	76

LIVE - Why do you choose to live in Hendersonville?

	Very Important	Somewhat Important	Not Very Important	N/A
Natural beauty of area	485	465	70	42
Grew up here	201	118	127	16
Housing cost	377	528	86	71
Quality of schools	657	200	52	153
Sense of community	538	419	61	44
Size of community	451	465	108	38
Job opportunity	353	354	180	175
Churches/worship opportunities	438	329	164	131
Property tax rate	450	433	119	60
Low crime rate	785	229	16	32

WORK - Why do you choose to live in Hendersonville?

	Very Important	Somewhat Important	Not Very Important	N/A
Proximity to Nashville metro area	506	387	96	73
Job opportunity	374	346	160	182
Rate of business growth	245	476	226	115
Rate of retail growth	224	488	259	91

PLAY - Why do you choose to live in Hendersonville?

	Very Important	Somewhat Important	Not Very Important	N/A
Lake	356	361	279	66
Recreational opportunities	359	484	164	55
Dining opportunities	363	500	155	44
Shopping opportunities	334	513	169	46
Entertainment opportunities	314	489	294	55

LIVE - For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased

	Appropriate	Increase	Decrease
Road maintenance	260	795	0
Police protection	762	251	49
Fire protection	862	191	9
Planning/zoning	414	551	97
Building code enforcement	633	390	39
Street lights	470	559	33
Internet connectivity	474	579	9
Cellular telephone service	695	358	9
Cable TV service	640	400	22
Garbage collection	857	164	41
Senior services	650	396	16
Healthcare services	778	369	15
Local assisted living facilities	780	240	42
Local transportation options	361	667	34

WORK - For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased

	Appropriate	Increase	Decrease
Regional mass transit options	295	691	76
Economic development	382	583	97

PLAY - For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased

	Appropriate	Increase	Decrease
Pedestrian/bike lanes/trails	409	611	42
Recreation fields for team sports	591	445	26

LIVE - What would you be willing to support?

	Yes	No
Synchronized traffic lights	986	76
Widening of selected streets	971	91
Repave streets more often	901	161
Flooding/drainage improvements	882	180
More limb pickup	608	454
More sidewalks	858	204
More property maintenance and zoning code enforcement	762	300
Improve appearance along major roadways	854	208
Recycling program	839	223

WORK - What would you be willing to support?

	Yes	No
Industrial park to entice business development	633	429
Regional mass transit to Nashville	789	273
New Vietnam Vets interchange at Forest Retreat Rd	691	371
Economic development incentives	868	194
Lakefront commercial development	627	435
Old town redevelopment	919	143

PLAY - What would you be willing to support?

	Yes	No
Performing arts/community center	810	252
Fine arts (museum/art gallery)	620	442
Additional greenway and bike trails	861	201
Lakefront recreational development	831	231

**What should be the City's top priorities over the next 10 years to improve the City?
 (Select the level of priority for EACH of the following items listed below, where a 5 means a HIGH
 PRIORITY and a 1 means LOW PRIORITY)**

	1=Low	2	3	4	5=High
Synchronized traffic lights	108	86	179	188	477
Widening of selected streets	73	92	191	290	380
Repave streets more often	63	147	292	241	273
Flooding/drainage improvements	87	148	316	245	224
More limb pickup	249	280	285	222	221
More sidewalks	97	174	298	222	221
More property maintenance and zoning code enforcement	119	199	353	180	158
Improve appearance along major roadways	90	152	304	243	215
Recycling program	146	162	216	214	281
Industrial park to entice business development	181	185	301	204	139
Regional mass transit to Nashville	200	112	185	217	310
New Vietnam Vets interchange at Forest Retreat Rd	201	189	252	175	193
Economic development incentives	100	152	277	258	235
Lakefront commercial development	215	197	239	211	144
Old town redevelopment	91	122	257	281	274
Performing arts/community center	167	184	295	203	164
Fine arts (museum/art gallery)	257	224	263	164	94
Additional greenway and bike trails	108	144	238	273	251
Lakefront recreational development	127	141	250	265	231

**Would you recommend Hendersonville as a place to live? (5 means
 Extremely Likely and 0 means Not Likely)**

	0=Not Likely	22
	1	8
	2	22
	3	127
	4	304
	5=Extremely Likely	479

How long have you lived in Hendersonville?

1 to 5 years	237
6 to 15 years	299
More than 15 years	461
Do not live in Hendersonville	63

What is your age?

Under 20	149
21-40	235
41-59	452
60+	223

Where do you live and work?

Live in Hendersonville	929
Live in Sumner County	808
Work in Hendersonville	414
Do not live or work in Hendersonville	31

Citizen Survey Synopsis

THE MOST POSITIVE RESPONSES OF THE CITIZEN SURVEY WERE QUALITY OF LIFE, BEING A COMMUNITY ORIENTED CITY AND A GOOD PLACE TO RAISE CHILDREN, SAFETY, NETWORKING OPPORTUNITIES, AVAILABLE OFFICE SPACE, RATE OF RETAIL GROWTH, LAKE ACCESS AND RECREATIONAL DEVELOPMENT, PARKS AND RECREATION, AND ENTERTAINMENT AND DINING. NEGATIVE RESPONSES WERE FOR TRAFFIC MANAGEMENT AND FLOW, ROAD CONDITIONS, FLOOD AND DRAINAGE ISSUES, REDEVELOPMENT OF OLD TOWN, AND FOR LAKEFRONT COMMERCIAL DEVELOPMENT.

THE SURVEY ALSO INDICATED THAT THE MOST IMPORTANT REASONS PEOPLE CHOOSE TO LIVE IN HENDERSONVILLE WERE THE LOW CRIME RATE, QUALITY OF SCHOOLS, SENSE OF COMMUNITY, PROXIMITY TO NASHVILLE METRO AREA, AND NATURAL BEAUTY OF THE AREA. THE LEAST IMPORTANT FACTORS CHOOSING TO LIVE IN WERE GREW UP HERE, RATE OF RETAIL GROWTH, RATE OF BUSINESS GROWTH AND ENTERTAINMENT OPPORTUNITIES.

SURVEY RESPONDENTS INDICATED FIRE PROTECTION, GARBAGE, COLLECTION, LOCAL ASSISTED LIVING FACILITIES, AND RECREATIONAL FIELDS AS CURRENTLY ADEQUATE. THE MAJORITY OF RESPONDENTS FOUND AN INCREASE WAS NEEDED IN THE AREAS OF ROAD MAINTENANCE, LOCAL TRANSPORTATION OPTIONS, INTERNET CONNECTIVITY, STREET LIGHTS, PLANNING/ZONING, ECONOMIC DEVELOPMENT, REGIONAL MASS TRANSIT, AND PEDESTRIAN BIKE LANES AND TRAILS. A LARGE MAJORITY OF RESPONDENTS DID NOT SELECT THAT A DECREASE IS NEEDED IN ANY SERVICES.

MORE THAN 80% OF RESPONDENTS INDICATED THEY ARE WILLING TO SUPPORT THE FOLLOWING RANKED INITIATIVES:

1. SYNCHRONIZED TRAFFIC LIGHTS (92%)
2. WIDENING OF SELECTED STREETS (91%)
3. OLD TOWN REDEVELOPMENT (86%)
4. REPAVE STREETS MORE OFTEN (84%)
5. FLOODING / DRAINAGE IMPROVEMENTS (83%)
6. ECONOMIC DEVELOPMENT INCENTIVES (81%)
7. ADDITIONAL GREENWAY AND BIKE TRAILS (81%)
8. MORE SIDEWALKS (80%)
9. IMPROVE APPEARANCE AROUND MAJOR ROADWAYS (80%)

THE FOLLOWING ARE RANKED RESPONSES FOR THE CITY'S TOP PRIORITIES OVER THE NEXT 10 YEARS WERE AS FOLLOWS (RESPONSES >224):

1. SYNCHRONIZED TRAFFIC LIGHTS (45%)
2. WIDENING OF SELECTED STREETS (36%)
3. REGIONAL MASS TRANSIT TO NASHVILLE (29%)
4. RECYCLING PROGRAM (26%)
5. OLD TOWN REDEVELOPMENT (26%)
6. REPAVE STREETS MORE OFTEN (26%)
7. ADDITIONAL GREENWAY AND BIKE TRAILS (24%)
8. ECONOMIC DEVELOPMENT INCENTIVES (23%)
9. LAKEFRONT RECREATIONAL DEVELOPMENT (22%)
10. FLOODING / DRAINAGE IMPROVEMENTS (22%)

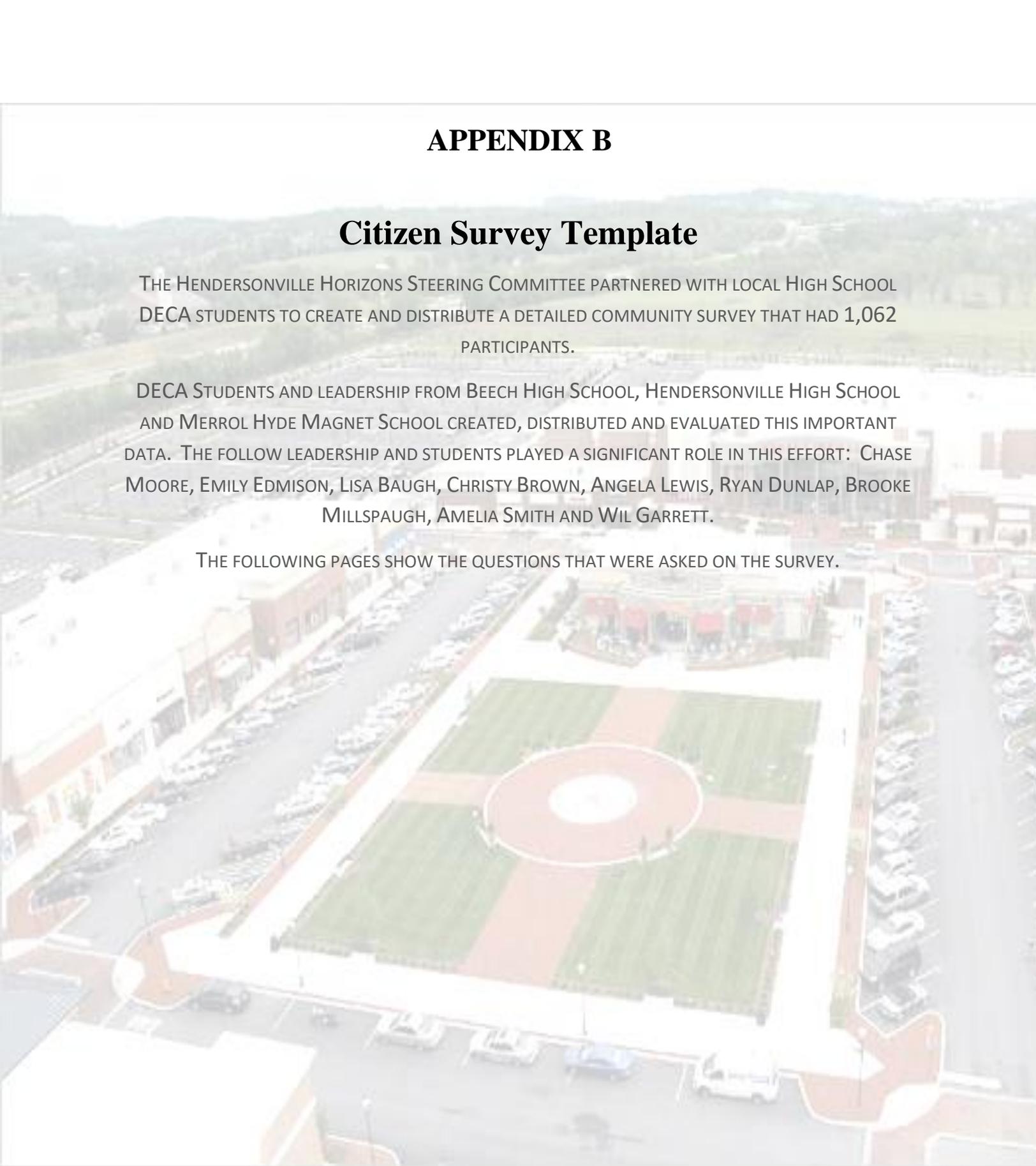
APPENDIX B

Citizen Survey Template

THE HENDERSONVILLE HORIZONS STEERING COMMITTEE PARTNERED WITH LOCAL HIGH SCHOOL DECA STUDENTS TO CREATE AND DISTRIBUTE A DETAILED COMMUNITY SURVEY THAT HAD 1,062 PARTICIPANTS.

DECA STUDENTS AND LEADERSHIP FROM BEECH HIGH SCHOOL, HENDERSONVILLE HIGH SCHOOL AND MERROL HYDE MAGNET SCHOOL CREATED, DISTRIBUTED AND EVALUATED THIS IMPORTANT DATA. THE FOLLOW LEADERSHIP AND STUDENTS PLAYED A SIGNIFICANT ROLE IN THIS EFFORT: CHASE MOORE, EMILY EDMISON, LISA BAUGH, CHRISTY BROWN, ANGELA LEWIS, RYAN DUNLAP, BROOKE MILLSPAUGH, AMELIA SMITH AND WIL GARRETT.

THE FOLLOWING PAGES SHOW THE QUESTIONS THAT WERE ASKED ON THE SURVEY.



**Make a difference and have a
voice in the direction of
HENDERSONVILLE.**

Take the Survey!

Questions Call:

Keith L. Free, MPA, AICP, Senior Planner
(615) 264-5316 kfree@hvilletn.org

**FILL THIS SURVEY OUT AND LEAVE AT FRONT DESK or Complete Online at:
HENDERSONVILLEHORIZONS.ORG**

Hendersonville Horizons

City elected officials have established a committee of community leaders to recommend to the Mayor and Board of Aldermen long-term strategies to address existing needs and plan for the growth of the city. The committee is seeking public input by asking all residents to fill out the enclosed survey and by soliciting volunteers to serve on various task forces. It is from the survey results and associated work of the task forces that will guide the consensus strategies to be recommended to City officials. Make a difference and have a voice in the direction of Hendersonville by getting involved. Let your voice be heard. Please fill out the survey and volunteer to serve on a task force.

* Required

Rank your thoughts on each of the following items about Hendersonville (check one box per item): *

	Very Positive	Slightly Positive	Slightly Negative	Very Negative
Quality of Life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate of Residential Growth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Oriented, Good place to raise children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic management and flow	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flood/ Drainage issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for seniors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

WORK

Rank your thoughts on each of the following items about Hendersonville (check one box per item): *

	Very Positive	Slightly Positive	Slightly Negative	Very Negative
Local job opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
County airport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Networking opportunities (Chamber and Civic Clubs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available office space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Higher education opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate of business growth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate of retail growth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic development incentives for local jobs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lakefront commercial development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Old town redevelopment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

PLAY

Rank your thoughts on each of the following items about Hendersonville (check one box per item): *

	Very Positive	Slightly Positive	Slightly Negative	Very Negative
Parks and recreational facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lake access (ramps and boat docking)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Entertainment and dining opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lakefront recreational development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Why do you choose to live in Hendersonville (check one box for each item listed)? *

	Very important	Somewhat important	Not very important	Not applicable
Natural beauty of area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grew up here	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sense of community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job opportunity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Churches/ Worship opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Property tax rate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Low crime rate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

PLAY

Why do you choose to live in Hendersonville (check one box for each item listed)? *

	Very important	Somewhat important	Not very important	Not applicable
Lake	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Entertainment opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

WORK

Why do you choose to live in Hendersonville (check one box for each item listed)? *

	Very important	Somewhat important	Not very important	Not applicable
Proximity to Nashville metro area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job opportunity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate of business growth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate of retail growth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased (check one option for each item listed).

*

	Appropriate	Increase	Decrease
Road maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning/Zoning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building code enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street lights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet connectivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cellular telephone service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cable TV service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local assisted living facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local transportation options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

WORK

For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased (check one option for each item listed).

*

	Appropriate	Increase	Decrease
Regional mass transit options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

PLAY

For each of the services listed below, please indicate whether you think the level of service is appropriate, should be increased or should be decreased (check one option for each item listed).

*

	Appropriate	Increase	Decrease
Pedestrian/bike lanes/trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation fields for team sports (soccer, baseball, lacrosse, and ice hockey)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What would you be willing to support (check yes or no for each item listed)? *

	Yes	No
Synchronized traffic lights	<input type="radio"/>	<input type="radio"/>
Widening of selected streets	<input type="radio"/>	<input type="radio"/>
Repave streets more often	<input type="radio"/>	<input type="radio"/>
Flooding/ drainage improvements	<input type="radio"/>	<input type="radio"/>
More limb pickup	<input type="radio"/>	<input type="radio"/>
More sidewalks	<input type="radio"/>	<input type="radio"/>
More property maintenance and zoning code enforcement	<input type="radio"/>	<input type="radio"/>
Improve appearance along major roadways	<input type="radio"/>	<input type="radio"/>
Recycling program	<input type="radio"/>	<input type="radio"/>

WORK

What would you be willing to support (check yes or no for each item listed)? *

	Yes	No
Industrial park to entice business development	<input type="radio"/>	<input type="radio"/>
Regional mass transit to Nashville	<input type="radio"/>	<input type="radio"/>
New Vietnam Veterans Interchange at Forest Retreat Rd.	<input type="radio"/>	<input type="radio"/>
Economic development incentives for local jobs	<input type="radio"/>	<input type="radio"/>
Lakefront commercial development	<input type="radio"/>	<input type="radio"/>
Old town redevelopment	<input type="radio"/>	<input type="radio"/>

PLAY

What would you be willing to support (check yes or no for each item listed)? *

	Yes	No
Performing arts / Community center	<input type="radio"/>	<input type="radio"/>
Fine arts (such as museum/art gallery)	<input type="radio"/>	<input type="radio"/>
Additional greenway and bike trails with connectivity to existing system	<input type="radio"/>	<input type="radio"/>
Lakefront recreational development	<input type="radio"/>	<input type="radio"/>

What should be the City's top priorities over the next 10 years to improve the City (Select the level of priority for EACH of the following items listed below, where a 5 means a HIGH PRIORITY and a 1 means LOW PRIORITY)? *

	1	2	3	4	5
Synchronized traffic lights	<input type="radio"/>				
Widening of selected streets	<input type="radio"/>				
Repave streets more often	<input type="radio"/>				
Flooding/ drainage improvements	<input type="radio"/>				
More limb pickup	<input type="radio"/>				
More sidewalks	<input type="radio"/>				
More property maintenance and zoning code enforcement	<input type="radio"/>				
Improve appearance along major roadways	<input type="radio"/>				
Recycling program	<input type="radio"/>				
Industrial park to entice business development	<input type="radio"/>				
Regional mass transit to Nashville	<input type="radio"/>				
New Vietnam Veterans interchange at Forest Retreat Rd.	<input type="radio"/>				
Economic development incentives for local jobs	<input type="radio"/>				
Lakefront commercial development	<input type="radio"/>				

Old town redevelopment	<input type="radio"/>				
Performing arts/community center	<input type="radio"/>				
Fine arts (such as museum/art gallery)	<input type="radio"/>				
Additional greenway and bike trails with connectivity to existing system	<input type="radio"/>				
Lakefront recreational development	<input type="radio"/>				

If you have any priorities for the City that are not listed above, please include here:

Your answer

Would you recommend Hendersonville as a place to live (where 5 means Extremely Likely and 0 means Not Likely)?

- 0
- 1
- 2
- 3
- 4
- 5

How long have you lived in Hendersonville?

- 1 to 5 years
- 6 to 15 years
- More than 15 years
- Don't live in Hendersonville

What is your age?

- Under 20
- 20-40
- 41-59
- 60+

Check all that apply to you:

- I LIVE in Hendersonville
- I LIVE in Sumner County
- I WORK in Hendersonville
- I DO NOT live or work in Hendersonville



*Hendersonville
Horizons*

Live ♦ Work ♦ Play

